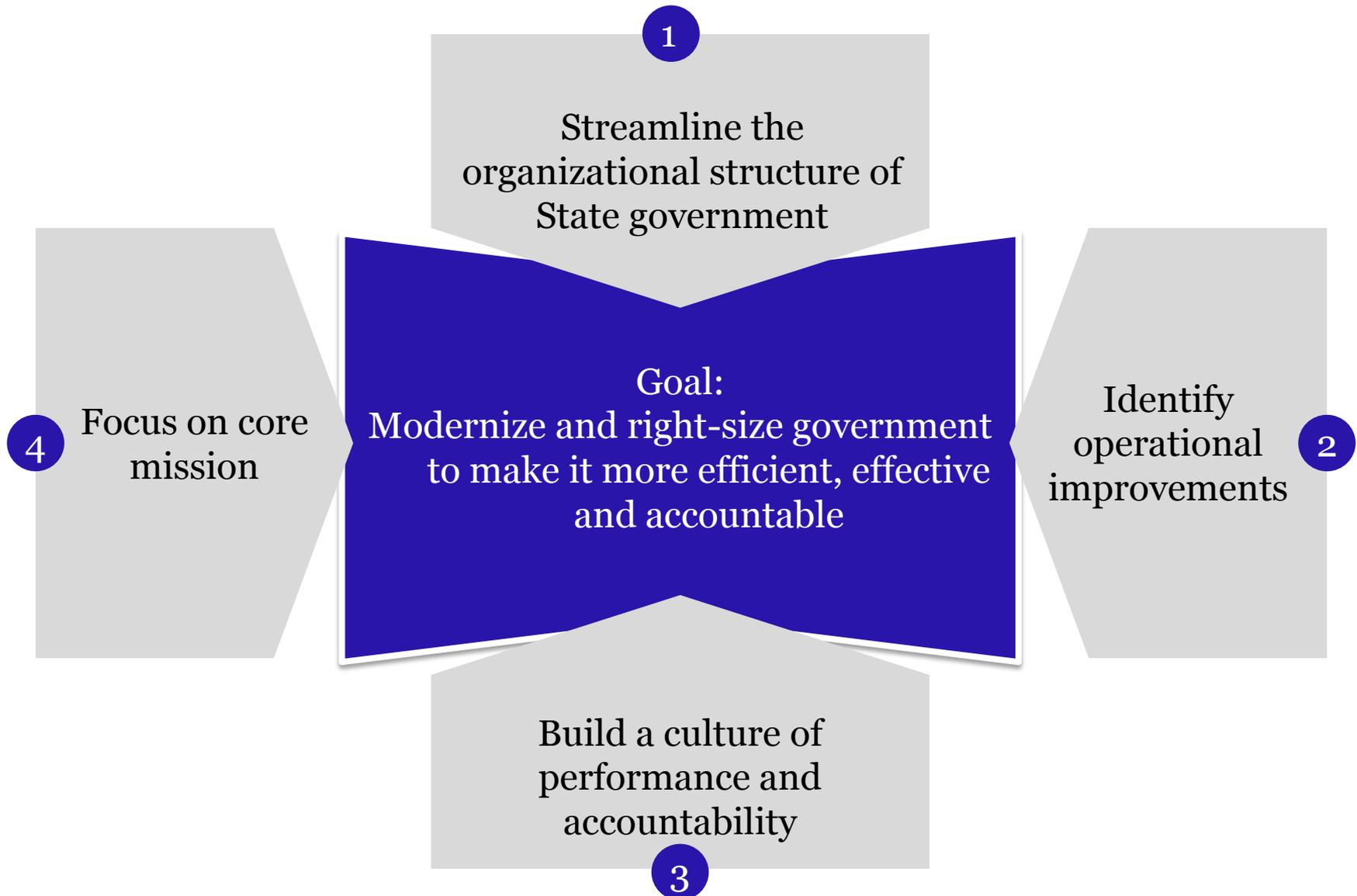




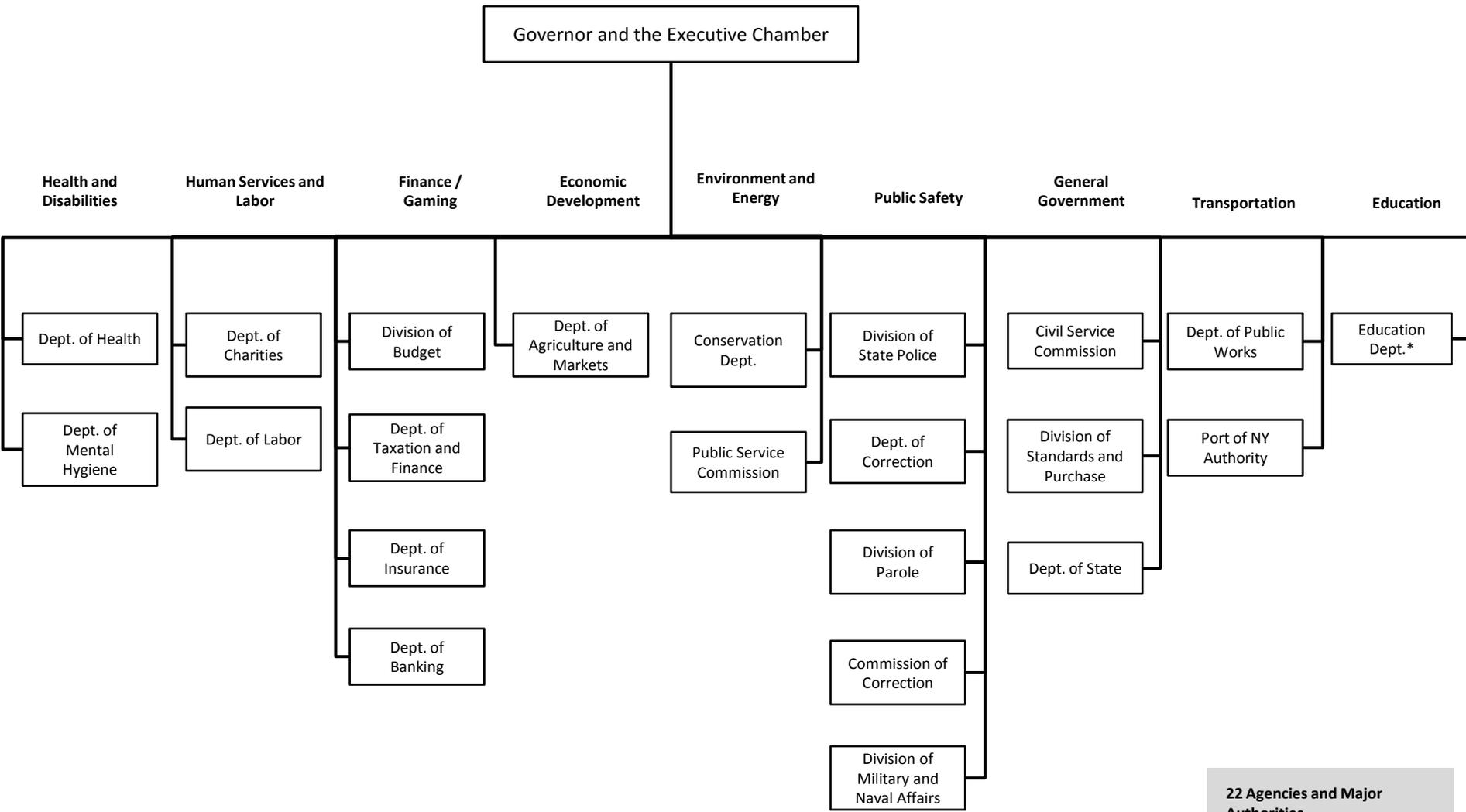
SAGE Commission

Presentation to Regional Councils

Four activities define SAGE's mission and scope



Major agencies and authorities - 1927



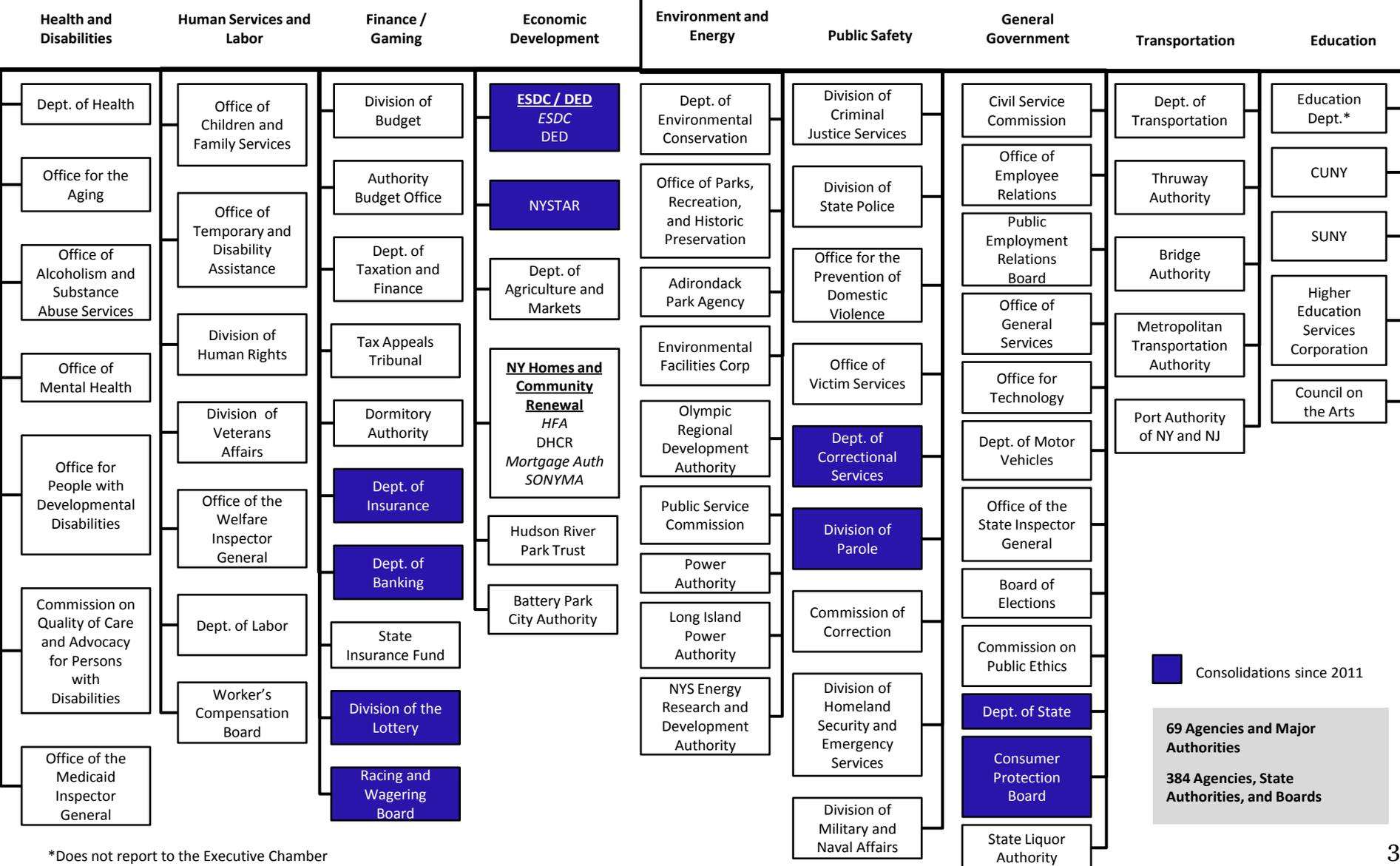
22 Agencies and Major Authorities
61 Agencies, State Authorities, and Boards

*Does not report to the Executive Chamber

Major agencies and authorities – 2011



Governor and the Executive Chamber



Consolidations since 2011

69 Agencies and Major Authorities

384 Agencies, State Authorities, and Boards

*Does not report to the Executive Chamber

Examples of organizational streamlining



Mergers & Eliminations

- Insurance + Banking into new DFS
- Lottery + RWB into new Dept. of Gaming

Functional Mergers

- ESDC/DED
- NY Homes & Community Renewal

Centers of Excellence

- Debt collection at Dept. of Tax & Finance
- Call centers

Enterprise Shared Services

- Procurement
- Real estate
- Information technology

Coordination of Cross-Cutting Programs

- Workforce development

Ideas that save money and/or improve service to customers

Over the last 12 months, SAGE has received and analyzed potential recommendation ideas from a variety of sources:

- 5000+ ideas submitted through the SAGE website
- NYS Ideabank developed by McKinsey & Co.
- Innovation Fund ideas from agencies
- Discussions with senior managers and key stakeholders
- Focus groups with State employees

Examples of operational improvements



Energy Efficiency

- Master plan for retrofitting state buildings

Shared Services

- Procurement
- Real estate
- Information technology

Technology Initiatives

- E-Licensing
- Contracts and grant management

Process Streamlining

- DEC permitting
- DFS complaint handling

- A culture that emphasizes accountability and focuses on results is necessary to improve efficiency and effectiveness in State government
- SAGE is pursuing two initiatives to transform the culture of State government:

NYPerforms

Developing a performance management system that will serve as a central organizing tool for monitoring and driving agency performance

Workforce Modernization



Identifying ways to modernize and better manage the State workforce

Other states have developed strong performance management systems



The screenshot shows the GMAP (Government Management and Performance) website for the State of Washington. The header includes the GMAP logo and the text "Accountability & Performance" with the tagline "Ensuring accountability by publicly measuring performance". Navigation links include "HOME", "AGENCY PERFORMANCE", "PERFORMANCE AUDITS", "PERFORMANCE LEADERSHIP", and "TOOLS & RESOURCES". A central banner features a photo of a woman and a flowchart with steps: PLAN, ALLOCATE, MANAGE, ANALYZE, RESPOND, IMPROVE, and RESULTS!. A sidebar on the left contains a "What is GMAP?" section.

What is GMAP?
Government Management and Performance (GMAP) helps Washington state agencies...

The screenshot shows the Virginia Performs website. The header includes "Virginia.gov" and navigation links like "Online Services", "Help", "Governor", and "General Assembly". The main content area features a large image of a construction worker on a roof with the text "Virginia is best for business. That means more jobs and higher incomes for Virginians." Below this is a "SCORECARD AT A GLANCE" section with a message from the Governor of Virginia. The footer includes "Agency Performance Plans" and "Measuring Virginia".

Virginia is best for business. That means more jobs and higher incomes for Virginians.

SCORECARD AT A GLANCE
See how Virginia measures up.

A message from the Governor of Virginia:
The Commonwealth of Virginia is a spectacular place to live. We treasure the heritage and resources that contribute to our high quality of life, but it takes constant planning and fine tuning to maintain this quality and make needed improvements.

Measuring Virginia
Virginia Performs shows you how the state is doing in areas that affect the quality of life for you and your family. Explore these pages ([main menu](#) above) to learn more about the Commonwealth's performance from region to region and compared to other states. For more about your own community, [try out our Map It tool](#). You can also see how Virginia state government is working on your behalf on our [Agency Planning and Performance](#) pages.

Dashboards with metrics and targets provide a quick overview of performance



Final GMAP Reports

Public Safety DASHBOARD

1. Prison Operations

Measure	Target	Actual	Status	Agency	Notes
1.1 - Rate of Violent Infractions	1.0 Per 100 Offenders	0.88	●	DOC	Prison violence reduction strategies implemented since April 2008 continue to result in fewer violent infractions in most prisons. The average for FY10 was 1.02; the lowest since 2006. As of the 3rd quarter of FY11, the prison violence rate was 0.88.
1.2 - Average Energy Use	1,870.5 Kilowatt-hour Per Offender	1,643	●	DOC	In CY10, energy consumption was 21% lower than the FY03 base year, exceeding the 10% reduction target. 9 of the 12 prisons have achieved lower energy use compared to the base year. Data are for CY10, updated annually.
1.3 - Participation in Prison Reentry Programs	9 of 9 Reentry Programs	7 of 9	●	DOC	5 out of 7 evidence-based programs are on track to meet FY11 participation targets, as are the two promising programs.

2. Community Corrections

Measure	Target	Actual	Status	Agency	Notes
2.1 - Offender Re-Offense Rate	7% or Less	6%	●	DOC	Drop in the re-offense rate since July 2009 may be due to policy changes that reduced the caseload on community supervision (SB 5288). Target was lowered from 10% to 7% to reflect recent trends. Data are for offenders on supervision between Jul-Sept 2010.
2.2 - Timely Intake Process	90%	90%	●	DOC	The target of 90% was achieved in seven of eight months of FY 2011. Latest data are for February 2011.
2.3 - Participation in Community Reentry Programs	5 of 5 Reentry Programs	5 of 5	●	DOC	4 of 4 evidence-based programs and one promising program are on track to meet FY11 participation targets.

3. Emergency Readiness

Activities that are not central to the core mission of agencies, authorities, or New York State government

1. Activities not in statute, but may have evolved from “mission creep”
2. Functions that might be provided more efficiently by the private sector
3. Under-utilized assets



SAGE will issue a final report by June 1, 2012

We welcome your ideas

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